THE COMPANY

The Automobile Association was created as a members' organisation in 1905, when four driving enthusiasts banded together in London to form the AA. From day one their goal has been exactly the same: to protect UK motorists, and put their interests first.

With over 15 million members they are now the UK's largest motoring organisation, still going strong over a century later. From setting up their first motorbike patrols to piloting 'connected cars', they've a unique history of embracing new technology and innovations. Breakdown cover has always been their number one priority, but they have since branched out into finance, insurance, leisure and lifestyle services.

THE ISSUES

The client already had an epayslip solution in place. However, with a desire for a more flexible, efficient, technically sound solution with minimum impact on their employees, The AA found SSLPost solution satisfied their requirements and addressed their reasons for change. Lewis Jones, Head of Treasury Operations & Payroll said, "cost was the main driver for change. However, client references, the working style of SSLPost and its flexibility were also attractive to us."

> **"We looked for an alternative supplier for our payslip production and distribution thinking that we would need to devote scarce resource to a complex project. In SSLPost we found that the "heavy lifting" was done before we started and the understanding of what we wanted to achieve was excellent. We were up and running in no time and with no pain at all."**
>
> Lewis Jones – Head of Treasury Operations & Payroll

THE SOLUTION

SSLPost created a branded epayslip portal to suit The AA's requirements. Implementation was very smooth and painless. Lewis adds, "we had to make some last-minute adjustments that were accommodated very quickly which was great." Implementation started in the May and the system was ready for the June payslips.

THE OUTCOME

The client now has a technologically sound and robust platform that operates seamlessly with the employee's preferred methods of accessing their payslips and PAYE documentation, both on mobile and desktop.

When asked what the single most attractive reason to work with SSLPost was, Lewis responded, "it has to be the cost. Not just the simple figure, but the value for money. SSLPost really have taken away the pain that projects of this type so often suffer." Since changing providers, half a day of man-time has been saved in the preparation and distribution of epayslips that can now be spent on other department priorities.