



THE COMPANY

Our client is a firm of dedicated Accountants, Business Advisors & Tax Specialists, fully committed to enhancing and protecting their clients' financial position.

They have been helping people and businesses succeed for over 120 years. This has only been possible by adopting a forward-thinking and dynamic approach as an organisation. That way, they can help their clients to respond to any challenges and capitalise on opportunities as they present themselves.

THE ISSUES

WR Partners sought a provider that could address three core challenges: security, accessibility, and value for money.

They needed a company that understood their security, compliance and regulatory challenges to address their workflow needs with a portfolio of user intuitive solutions that were minimally disruptive to their daily business. Being client focussed themselves, they also wanted a partner with a track record in delivering excellent post implementation support.

“From our very first contact through to the support we still receive today, SSLPost have consistently shown a level of knowledge and professionalism that matches the quality of their excellent solutions.”

Tracey Hayward. Director of Payroll Services

THE SOLUTION

The ELMhub ePayslip solution, combined with secure email, was the ideal fit for their needs. It not only gives users 24/7/365 access to their PAYE information, but also offers the flexibility to add new features as their business evolves.

The secure email solution delivers a user-friendly, non-disruptive experience, with enterprise-grade encryption applied both in transit and at rest. Implementation was smooth and straightforward, with administrator training and user support delivered in a clear, intuitive format that ensured rapid adoption across the organisation.

The client opted to add Single Sign On and Multi Factor Authentication to strengthen user security.

THE OUTCOME

The client is very happy with the solution, its flexibility for future development, and the simple administration. They value the strong support provided throughout onboarding and beyond.

Users can access their documents as soon as they are published, cutting duplicate payroll requests and speeding up distribution. They can securely view everything, anytime and anywhere, via an intuitive web app. Using secure email for client and staff communications provides added reassurance to users that their email communications are protected throughout their lifecycle.

High-grade encryption, in transit and at rest, ensures sensitive client and employee data is protected end to end, reinforcing the client's strict internal security and data protection policies.