

Since opening its doors in Wimbledon Village in 1982, Headmasters has evolved from a single salon into a cornerstone of British hairdressing. By staying true to its founding mission of pairing expert technical skills with exceptional customer care, the group has expanded to 53 salons and two dedicated Academies across London and the South East.

Today, the Headmasters family includes over 1,000 employees across their salons, the Head Office, Booking Centre and training Academies; all focused on delivering confidence-boosting results. This unwavering commitment to beautiful hair has allowed the brand to flourish for decades, fostering an impressively loyal community of clients who value both the artistry and the experience.

With multiple branches across the South East, Headmasters was seeking a strong partner with sound compliance understanding, the flexibility to support an evolving business requirement and strong post sale support.

Following a recommendation, they contacted SSLPost to outline their needs, address data security pressures and ensure the solution met and exceeded their expectations.

Their primary focus was on user accessibility, availability, security and cost-effectiveness.

“The whole experience with SSLPost, from initial contact, through order and implementation and finally the post-sales support we received was excellent”.

Simon Barlow. Chief Information Officer

The ELMhub ePayslip solution with added eDocument facility was ideal for their distributed workforce. It provides anytime access for their employees, is accessible 24/7/365, includes the vital notifications when new document is sent and provides employees the ability to access all their work-related pay documents in one, secure location.

Implementation was smooth and painless with administrator training and user support provided in an easy to understand, intuitive format.

Headmasters is very happy with the solution, the flexibility it offers for future development, and the ease of administration. The time and financial savings were significant, and Headmasters is delighted with the support service it received during onboarding and post-sale.

Users are able to access documents when they need them, reducing duplicate document requests in Headmasters' payroll department. Time to distribute documents is reduced and users are able to access their documents wherever and whenever they need to via the user-intuitive web application.

Headmasters is extremely conscious of its commitment to protect employee data, especially during transfer between the company and the employee. The solution provides the reassurance that sensitive employee data is protected during transit and at rest by high-grade encryption, underpinning the company's security policies.

THE COMPANY

THE ISSUES

THE SOLUTION

THE OUTCOME