



THE COMPANY

As a regional business development agency, our client's role is to grow the local economy. They do this by helping new and existing businesses to compete internationally, and by attracting new investment to their region.

As part of the infrastructure of their locality, they provide strong government support for business by effectively delivering the Government's economic development strategies.

Our client has chosen to remain anonymous for the purposes of this case study.

THE ISSUES

With over 600 employees, our client was facing two primary challenges; extensive time to print and distribute paper payslips and the need for privacy and security whilst doing so.

They needed a secure solution that was straightforward to use and operated across multiple devices. It was important that the solution was flexible to accommodate any future requirements. Most importantly, the solution needed to represent good value for money.

“SSLPost ELMhub offered a good solution, delivered in a secure and cost effective manner, that met our requirements”

Senior Finance Officer

THE SOLUTION

SSLPost worked with the client to understand their requirements and configure the solution to meet their needs. The client chose an additional layer of security by implementing 2 factor authentication for all users and was reassured by SSLPost's security credentials and certifications.

The ELMhub solution provided the security, access and reliability they needed through the user intuitive interface and notification function that the users appreciated.

User and administrator support is provided by SSLPost Support experts

THE OUTCOME

The ELMhub ePayslip solution was ideal for their workforce. Implementation was rated as “excellent” by the client, and the solution was live within a very short time. With robust security provided as standard and the addition of 2 Factor Authentication, the ELMhub provided the flexibility the client required at a price point that was attractive.

The users like the document notification function, intuitive interface, ease of use and access 24/7/365. Users and administrators also like the ability to access historical documents without the need to submit a request to payroll.

The ELMhub solution offered everything the client asked for plus the flexibility to develop as their business needs change.