

THE COMPANY

Our client is based in London and provides higher education for thousands of students from all over the world.

With schools including Policy & Global Affairs, Communication & Creativity, Business, Law, Health and Medical Sciences, Science & Technology, their Alumni includes some of the world's leading experts in their fields. Teaching students since 1752 and now with schools across three central London sites, their research & development programmes have resulted in major advancements, benefiting thousands of people.

THE ISSUES

With over 1,000 employees distributed across three sites, the client required a trusted partner to streamline electronic payslip delivery. Given the scale of their operations, the brand reputation, security credentials, and proven track record of their chosen provider were vital selection criteria.

The challenge was threefold: enable employees 24/7/365 access to their PAYE documents from anywhere, maintain uncompromised data privacy and compliance across all locations, and partner with a team that offered responsive, post-implementation administrator support.

"ELMhub delivers effortless, 24/7 epayslip access, underpinned by ISO 27001 security. Combine that with exceptional support and we save time & money without ever compromising on security or value."

Payroll Manager

THE SOLUTION

The ELMhub ePayslip solution was the ideal fit for their needs, delivering 24/7/365 access to PAYE information alongside the flexibility to expand into a broader range of documents as business requirements evolve.

Enterprise-Grade Security: The confidentiality of employee pay data is safeguarded by an organisation using ISO 27001 as an active, operational, and business management tool.

Competitive Pricing & Support: The solution offers highly competitive value paired with quality second-line administrator support—delivering fast turnarounds and clear, actionable guidance whenever queries arise.

THE OUTCOME

From the very first contact to this day, their experience with SSLPost has been excellent.

SSLPost's ELMhub delivered a complete, high-value epayslip solution that seamlessly combined rigorous ISO 27001-compliant security and full regulatory compliance with effortless 24/7 user convenience.

By offering robust core functionality alongside the flexibility to scale for future document needs, the platform provided the client with an intuitive, reliable, and exceptionally cost-effective solution backed by expert support. From streamlined document distribution to end-to-end data protection, the solution continues to drive operational efficiency while delivering outstanding value for money.