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ELMhub in engineering

PETROFAC

THE COMPANY

Petrofac is a leading energy services company that helps clients meet the world's evolving energy needs. They use their engineering know-how and their consultancy expertise to design, build, and operate world-class energy facilities that are engineered for safety, optimal efficiency, and low emissions.

Their operations are heavily dependent on their ability to attract, retain and lead the right level of skilled and experienced personnel. Core to their offering is their distinctive, delivery-focused culture.

THE ISSUES

Processing weekly payroll for 300–400 workers alongside monthly payroll for over 1000 employees created an unsustainable operational burden for Petrofac. The manual printing, reconciliation, and delivery of paper payslips consumed valuable time and resources, while handling frequent employee requests for duplicate pay documents further strained the payroll team's capacity for strategic tasks.

By 2017, the recurring costs associated with this process had escalated to approximately £42,000, annually

"The support team is excellent, very knowledgeable and efficient. The system itself is very simple to use. In the last 9 years we have had no issues with the application. We have removed lots of manual work and saved substantial cost as well."

Magdalena Soltysik - Payroll Manager - CB&I Asset Solutions Ltd (formerly Petrofac)

THE SOLUTION

To meet strict security and compliance standards and relieve the cost and time impact, Petrofac's partner recommended transitioning from physical, paper-based pay documents to an electronic distribution model powered by SSLPost's flexible and robust technology.

The implementation provided a secure, scalable document management platform that addressed the organisation's core requirements to eliminate redundancy; completely eradicated the costs and overhead of printing duplicate pay documents. The solution provided scalable flexibility, enabling the future integration and secure delivery of additional document types beyond payroll. Finally, the solution satisfied compliance & security requirements, delivering a fully compliant, encrypted workflow aligned with regulatory standards and best-practice, including multi factor authentication.

THE OUTCOME

From initial consultation through procurement, deployment, and ongoing post-launch support, Petrofac experienced an excellent end-to-end experience.

Transitioning to the digital framework yielded immediate operational and financial benefits including substantial cost savings; reducing annual payroll production and distribution overhead by thousands of pounds. In addition, the solution streamlined operations; eliminating manual printing bottlenecks, freeing up payroll personnel for higher-priority initiatives. Finally, enhanced data security; ensuring robust protection and regulatory compliance for sensitive employee payroll information.

Employees no longer have to contact Payroll for copies of pay documents, providing a convenient, effective document delivery solution that benefits all users.